



RajaRajeswari College of Engineering



(Approved by AICTE, New Delhi, Govt. of Karnataka, Affiliated to Visvesvaraya Technological University, Belagavi)

An Autonomous Institution

Sponsored by: MOOGAMBIGAI CHARITABLE AND EDUCATIONAL TRUST

GRIEVANCE REDRESSAL COMMITTEE 2025-26



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Ref.No.RRCE/Aca/Admin/2025-26/01

Date: 22-09-2025

NOTIFICATION

Revised Constitution of Grievances Redressal Committee for the academic year 2025-26

Sl.No.	Name & Designation	Committee Designation	Address	Contact No.
1	Dr.R.Balakrishna, Principal	Chairman	RRCE, B'lore	99860028023
2	Dr. Amutharaj, Dean Administration	Member	RRCE, B'lore	9742738238
3	Dr.Ebby Darney, Dean Students Affairs	Member	RRCE, B'lore	9944239919
4	Dr. D Kirubha, Prof. HOD, Dept. Of CSE	Member	RRCE, B'lore	9500683332
5	Dr.Sunitha, HOD, Prof & Dept. Of ECE	Member	RRCE, B'lore	9986209654
6	Dr.A S Hariprasad, Prof & HOD, Dept. Of Mathematics	Member	RRCE, B'lore	9880926382
7	Mr. Chandru B V, Assistant Professor, Dept of S &H	Student Representative	RRCE, B'lore	9740962546
8	Ms. Nandini R, Dept. Of EEE, V Semester, 1RR23EE024 Student Representative	Student Representative	RRCE, B'lore	7795657181
9	Tanzeem, Dept. Of R&A, VII semester 1RRRA028 student Representative	Student Representative	RRCE, B'lore	7899698821
10	Prof. Dr. M Venkatachalappa, Retd. Prof, Department of Mathematics, Central College Bangalore	Ombudsman	RRCE, B'lore	9845448381
11	Ms. Savitha S, Registrar, Administration	Convener	RRCE, B'lore	8971858320

The above members are requested to meet as and when required depending on receipt of any grievances whatsoever in this behalf.



The Grievance Redressal Committee (GRC) at RRCE is established to provide a fair, transparent, confidential, and time-bound mechanism for addressing grievances of students, faculty, staff, and other stakeholders in accordance with AICTE and UGC guidelines. RRCE maintains a Grievance Redressal Cell with committee constitutions and an Ombudsperson as part of its institutional governance framework.

Policy Objectives

- To provide an effective grievance redressal mechanism.
- To ensure fairness, transparency, and accountability in grievance handling.
- To protect the rights and dignity of students, faculty, and staff.
- To resolve grievances within the prescribed timeline.
- To recommend corrective and preventive measures to improve institutional functioning.

Grievance Handling

- Register every grievance.
- Acknowledge receipt promptly.
- Examine whether the complaint falls within its jurisdiction.
- Conduct an impartial inquiry.
- Hear all concerned parties.
- Recommend suitable corrective action.
- Communicate the decision to the concerned parties.

Eligibility

- Students
- Faculty members
- Non-teaching staff
- Research scholars
- Parents/Guardians (where applicable)
- Other stakeholders associated with the institution

Grievance Submission

- Online Grievance Portal
- Official institutional email
- Written application
- Grievance/Suggestion Box
- Submission to the Convener of the GRC