

RajaRajeswari College of Engineering

(Approved by AICTE, New Delhi, Govt. of Karnataka & Affiliated to Visvesvaraya Technological University, Belgaum)

Sponsored by: MOOGAMBIGAI CHARITABLE AND EDUCATIONAL TRUST









Ref.No.RRCE/Admin/2021-22/

Date:11-8-2021

NOTIFICATION

Sub: Revised Constitution of Grievances Redressal Committee for the academic year 2021-22-Reg
The members of the Grievances Redressal Committee is revised for the academic year
2021-22 as follows

Sl.No.	NAME AND DESIGNATION	ADDRESS	Contact No.
1	Dr.T.Chandrashekar,Principal & Chairman	RRCE,B'lore	9900028023
2	Dr.J.Amutharaj,Vice Principal,Member	RRCE,B'lore	9742738238
3	Dr.R.Balakrishna,Professor & Dean(Academics),Dept of CSE,Member	RRCE,B'lore	9986008063
4	Dr.Usha S,Professor & Dean(R&D),Dept of CSE	RRCE,B'lore	9972929988
5	Dr.A S Hariprasad, HOD, Maths, Member	RRCE,B'lore	9880926382
6	Dr.Pruthviraj R D,Assoc.Prof,Dept of Chemistry	RRCE,B'lore	9742832678
7	Dr.Sunitha R ,Asst Prof,ECE Dept	RRCE,B'lore	9986209654
8	Aishwarya M, III ECE Student Representative	RRCE,B'lore	6362399356
9	Kesari Nandan K, V CSE Student Representative	RRCE,B'lore	8123990244
10	Prof.Dr.M.Venkatachalappa, Retd Prof,Department of Mathematics,Central College Bangalore & Ombudsman	RRCE,B'lore	9845448381

The above members are requested to meet as and when required depending on receipt of any grievances whatsoever in this behalf.

To

1-10 all the concerned

Copy to:

- 1. Executive Director, RRGI for kind information
- 2. Special Officer, RRGI for kind information

Principal Principal

RAJARAJESWARI

COLLEGE OF ENGINEERING
Ramphalli Cross, Bengaluru-74

Campus



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Objective

To be a single point contact for receiving the grievance, processing them and suggesting suitable remedies.

Policy Guidelines

- 1. A Grievance of any student/ staff to be reported in writing to the committee.
- 2. A committee is formed by the Principal and will conduct a hearing.
- 3. Based on the report submitted by the committee, action is taken by the committee.

Term/Meeting/Quorum

- 1. The term of the committee is for one year and shall continue until reconstituted.
- 2. Meeting will be conducted as the need arises
- 3. Quorum for hearing shall be three of the members of the constituted committee.

Roles and Responsibilities

- 1. Chairman will head the Grievance Redressal Cell.
- 2. The final decision and action taken will be decided by the Chairman
- 3. Coordinator will coordinate the meeting related to hearing of grievances and will do the necessary reporting to the Chairman.

Procedural Steps

- 1. The committee list is displayed on the notice board.
- 2. Any grievance received by the coordinator will be intimated to the chairman.
- 3. Necessary coordination for conduction of the hearing.
- 4. Reporting of the findings of the hearing to the administration.
- 5. Suitable action to be taken by the administration.

The Grievance Redressal Committee (SGRC) is constituted for the purpose of redressal of grievances of students, faculties & stake holders. They can approach the Chairman of the committee either in writing or email to **grc@rrce.org**. The college assures the students that once a complaint is made, it will be treated with sensitivity.